



MEDIA ADVISORY

STATE OF TENNESSEE
DEPARTMENT OF HUMAN SERVICES

FOR IMMEDIATE RELEASE

JUNE 28, 2005

CONTACT:

MICHELLE MOWERY JOHNSON
(615) 313-4707 / OFFICE
(615) 272-0845 / PAGER

DHS OFFICES EXTEND HOURS TO TAKE IN BROWN FORMS

DEADLINE FOR TENNCARE REQUEST FOR INFORMATION FAST APPROACHING

WHAT: The Tennessee Department of Human Services (DHS) is extending hours at **every** county office across the state for two days this week in anticipation of the 30-day deadline to return the TennCare brown forms (disenrollment material). DHS offices will operate extended hours this Wednesday and Thursday to accommodate enrollees who cannot come during normal office hours and have not already returned their forms to DHS. Food Stamp and Families First clients will not be seen during the extended hours. The extended hours are only to assist TennCare enrollees with the brown forms.

Forms must be received by mail, fax or hand at local DHS offices by the close of business on July 6th.

Requests for Information were sent to nearly 200,000 TennCare enrollees in early June. The letters asked enrollees to fill out the brown forms and return them to their local DHS office. Information collected on the forms will be used to determine

if an enrollee might be eligible to stay on TennCare following changes in the program.

WHEN: Wednesday, June 29 and Thursday, June 30
8:00 a.m. – 6:30 p.m. (local time)

WHERE: All DHS county offices (for a complete listing of county offices, visit www.state.tn.us/humanserv/st_map.htm)

MORE: The Department of Human Services is expecting that a great number of brown forms will be returned in coming days. If someone needs special assistance, local county offices or the Family Assistance Service Center can help. The toll free number for help is 1-866-311-4287. The brown forms **MUST** be in the local DHS offices by July 6th.

***Please remember that all state offices will be closed on Monday, July 4th. ***

CITIZENS PLAZA, 15TH FLOOR
400 DEADERICK STREET
NASHVILLE, TN 37248
615.313.4700

###